



Setup and Usage Guide v0.9

CONTENTS

1	Overview.....	4
1.1	Guide Notes.....	4
1.2	Requirements.....	5
2	Pre-installation steps.....	6
2.1	Google Sheets spreadsheet setup.....	6
2.1.1	Create a new Google Spreadsheet:.....	6
3	TVALertsManager chrome extension installation.....	10
3.1	Adding TVALertsManager to Chrome	10
3.2	Pinning the TVALertsManager Extension.....	10
4	TVALertsManager Use.....	11
4.1	Accessing TVALerts Manger.....	11
4.1.1	How to access TVALertsManager:	11
4.1.2	Notes and Assumptions:	12
4.2	First-Time accessing TVALertsManager	13
4.2.1	Connecting TVALertsManager to the Google spreadsheet:	14
5	TVALertsManager Activation & Subscriptions.....	17
5.1	Plan comparison.....	17
5.2	Checking Subscription	18
5.3	Subscriptions	18
5.3.1	Premium Subscription.....	18
5.3.2	Enterprise Subscription	19
5.4	Free 14-Day Trial Activation	20
6	Using TVALertsManager	21
6.1	How to access TVALertsManager	21
6.2	Saving Alerts (to the g-sheet).....	21
6.3	Loading Alerts (from the g-sheet)	22
7	Troubleshooting	24
7.1	Error Message: TradingView Authorization Required	24
7.2	Load problems for alerts on rows 98~99 of the Google Spreadsheet.	24
7.3	After each indicator update clients must do the following	25
7.4	Error Message: There value of "indicator parameter" to set "undefined" is not boolean demanded for checkbox A Boolean value is either true or false	25
7.5	Error message: The Alert does not have a condition to activate.....	25

7.6	Error Message: The item in the list with the value "###" was not found.	25
7.7	Error Message: Alert may trigger differently from what you expect.....	26
7.8	Issue: Somehow it doesn't load psar configs and for Bybit it didn't load anything due to pair syntax errors. When you save alerts, you get different pairs than when you upload.....	26
7.9	Error Message: Error when creating the alert. Error: The ticker "..." was not found.	26
7.10	Error Message: The alert does not have a condition to activate.	26
7.11	Error message: Error: There value of "****" is not number demanded for input.	27
7.12	Error message: Error to set properties. Can't set "****" to "****"	27
7.13	Error message: Error to set properties. Can't set "****" to "****"	28
7.14	Error message: The item in the list with the value "****" was not found.	28
7.15	Error message - "Alert is not in loading list. Ignored"	28
7.16	Error message: Error to load "****" alert parser to user spreadsheet: The time limit for processing the request. Contact support. Error: could not handle the request.....	28
7.17	Error message: Error to load "****" alert parser to the user spreadsheet. Error: getting options for load alert parser.	29
7.18	General Fix: After indicator updates, where the indicator fields change.	29
7.19	Error message: Error: The indicator "****" parameters haven't opened	30
7.20	Error message: Error: The alert parameters window did not open.....	30
7.21	No Alerts found	31

1 OVERVIEW

This document details the steps for the installation and use of **TVAlertsManager**.

The topics covered in this document are listed below:

- Requirements
- Google Sheets spreadsheet setup
 - Preparing a new Google Sheet file
 - Sharing the new Google Sheet
 - Confirming sharing access to the Google Sheet file
 - Copying the Google Sheet share URL to the clipboard
- Adding the TVAlertsManager Chrome extension to a Chrome-based Web Browser
- Setting the Google Sheet ID and Sheet name to be used into TVAlertsManager's settings
- Using TVAlertsManager
 - Saving Alerts
 - Loading Alerts

1.1 GUIDE NOTES

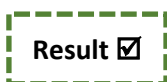
Note: In this guide, wherever a 'red dashed rectangle' is present, it indicates the area of interest to focus on, while wherever a 'hand icon' indicates where to click, as seen in the **example** below:



Wherever a keyboard icon appears such as this → , it depicts pressing a key on the keyboard.

When more than 1 instruction needs to be carried out in a step, the number icons such as **1 2 3...** next to the hand icon and rectangle sections identifies the order that the tasks should be done.

When instructions are followed, the result is highlighted using a 'green dashed rectangle' as seen in the **example** below:



1.2 REQUIREMENTS

The requirements for the installation of TVAlertsManager onto a system is listed below.

- **Compatible Browser**

TVAlertsManager works with any **Chromium** based browser. TVAlertsManager most commonly works with the following browsers:

- Google Chrome
- Brave Browser
- Microsoft Edge

TVAlertsManager is not guaranteed to work with any other browser at this time.

- **Google Account**

TVAlertsManager works with Google Sheets to store and edit alerts. Therefore a Google account is required. Any Google account can be used, creating a new Google Account is optional but recommended.

Please note: TVAlertsManager does not collect any data about the Google account.

Click [here](#) to create a new Google account, then click the 'Create a new account' link.

- **TradingView account with a valid Essential, Plus or Premium subscription**

For new users just starting out, it is always recommended to start with the Plus plan as that allows for up to 100 server-side alerts. It is always possible to upgrade to the Premium plan allowing 400 non-expiring alerts when they reach the 100 alert quota and require more alerts, or non-expiring alerts. The Essential and Plus plans only allow alerts for a duration of 3 months before they expire and need to be started again. TVAlertsManager can assist to re-fresh these expiring alerts when linked with either the Essentials or Plus plans, so long as TVAlertsManager is used to reload all alerts prior to the expiry timestamp. When reloading alerts regularly, such as monthly, alerts can always be relied upon to trigger.

A TradingView user can always upgrade to a higher plan, on reaching their plan's alert quota when requiring more alerts, or upgrade to the Premium plan when wanting non-expiring alerts.

Click [here](#) to get a new TradingView account, if a new account is desired or no existing account is available to be used with TVAlertsManager.

- **TradingView's free 'Basic plan' with only 1 alert, is not suitable for TVAlertsManager use.**

- **TradingView account & Browser that uses the English language only**

TVAlertsManager currently supports English only. Attempting to use TVAlertsManager with TradingView or a browser not set to English, will not work. TVAlertsManager may add support for other languages in the future. Contact us to express interest in what language is wanted.

- **The Chrome based browser must be navigated to a TradingView chart URL to function**

TVAlertsManager will not provide any functionality if the browser's URL is not currently displaying a TradingView chart. The URL must contain www.tradingview.com/chart/...

- **The user knows how to create and edit TradingView alerts.**

2 PRE-INSTALLATION STEPS

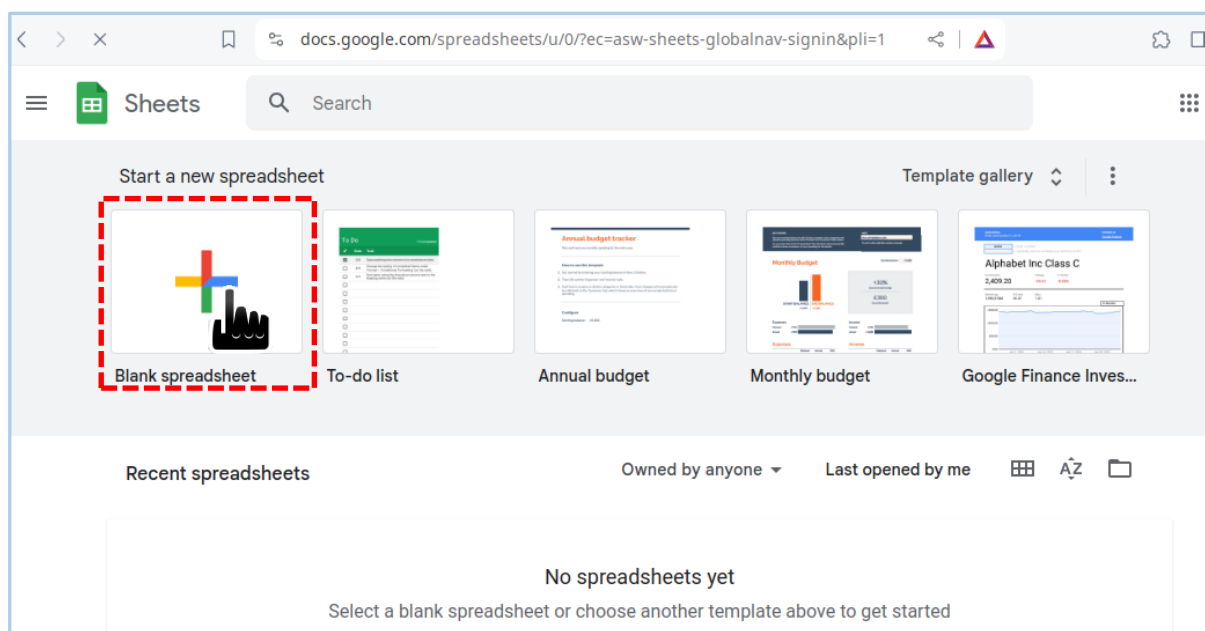
2.1 GOOGLE SHEETS SPREADSHEET SETUP

TVAlertsManager stores your TradingView alerts using Google storage via a Google Sheet. This means a Google Sheet is needed to be accessible to the TVAlertsManager extension. We recommend creating a new Google Sheet for this purpose. While it is possible to use an existing Google Sheet, it is not advised. These instructions assume creation of a new Google Sheet.

2.1.1 Create a new Google Spreadsheet:

Ensure the Google Account that will store the TVAlertsManager spreadsheet is signed in. This is easily confirmed by go to <http://google.com/> and the familiar account profile icon appears in the top right of the web-page. Clicking on this profile icon will display a pop-up showing the Google account currently logged in. The spreadsheet will be created on the Google Drive associated with the Google Account that is currently signed in.

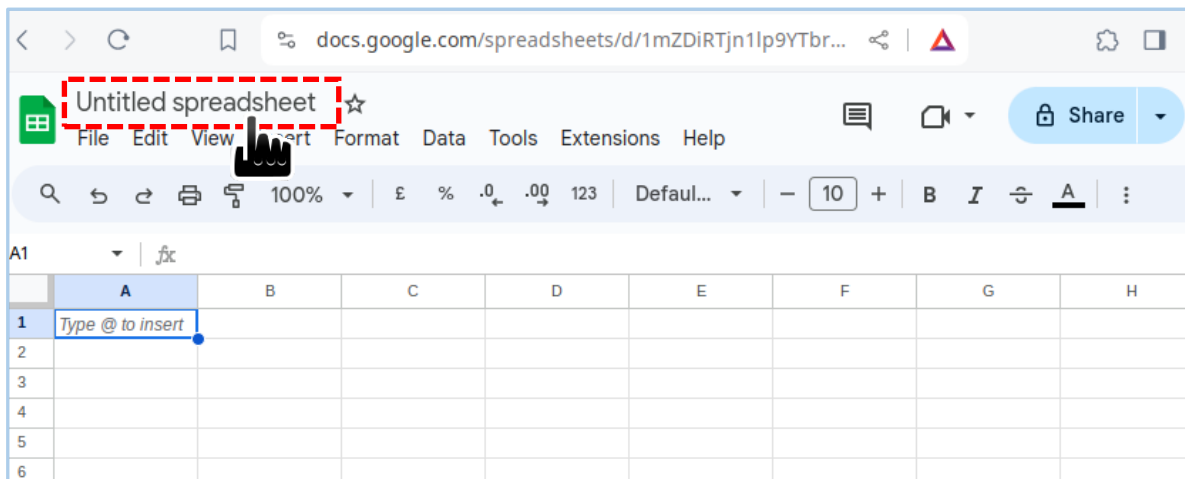
Step 1: Head over to <https://docs.google.com/spreadsheets/>, then click the "+" sign to start a new blank spreadsheet as seen below.



Google Sheets will create a new blank spreadsheet and display it ready for editing, etc.

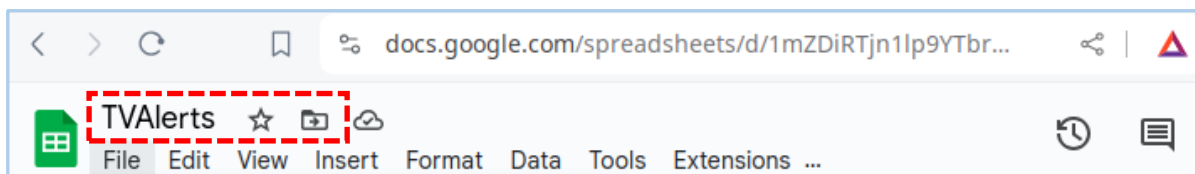
Step 2: Google has the requirement that prior to being able to share a Google Sheet, it must have a file name other than the default name 'Untitled spreadsheet'. Therefore rename the new blank Google Sheet to a descriptive name.

Click on the name field containing 'Untitled spreadsheet' found in the top-left corner of the window, then type a descriptive name, such as in this guide the Google Sheet is renamed to 'TVALerts'. Afterwards typing the new name either press the  enter key, or click anywhere on the sheet to complete renaming the Google Sheet.



As seen below, the spreadsheet is renamed to the title that has been entered.

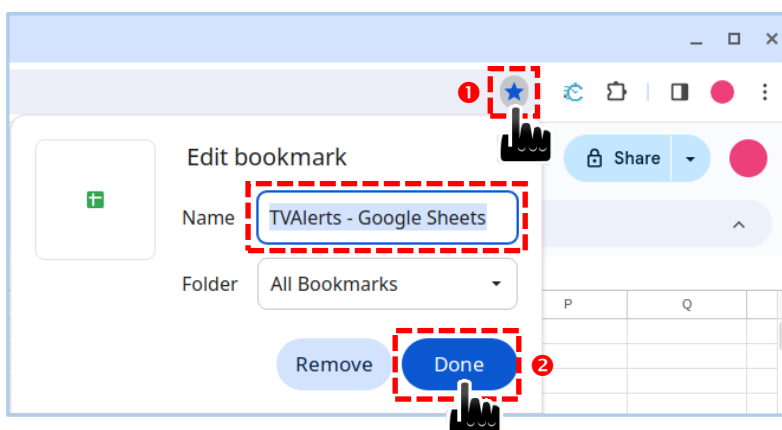
Tip: Name the Google Sheet appropriately, so you can find it later easily.



Step 3: (optional)

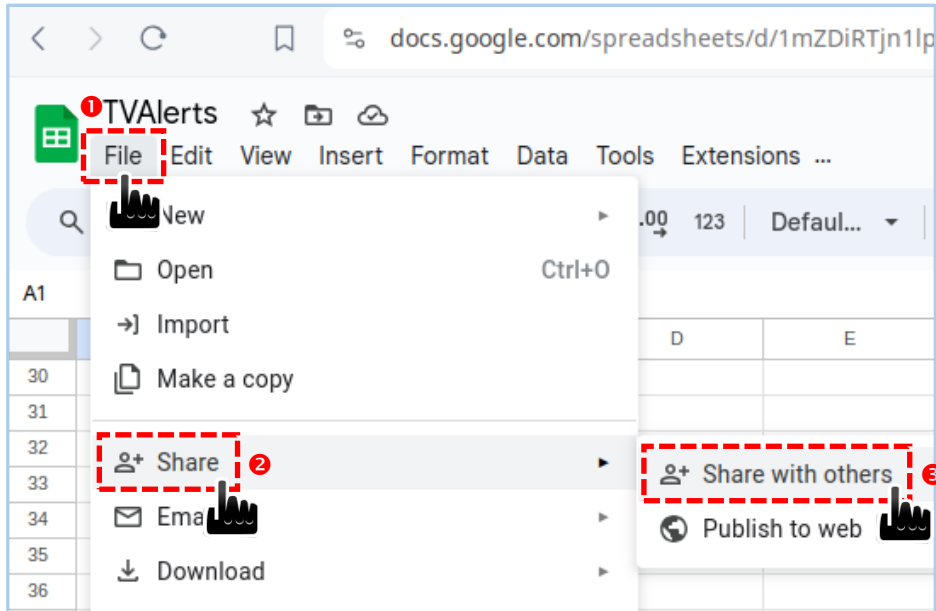
Tip: Bookmarking the spreadsheet will allow finding the spreadsheet again easier.

To bookmark the Google Sheet, press  CTRL + D to open the bookmark pop-up, or click the browser's bookmark icons (typically an icon of a star  on the same row as the browser's URL bar), as shown below following the numbered tasks 1 & 2:

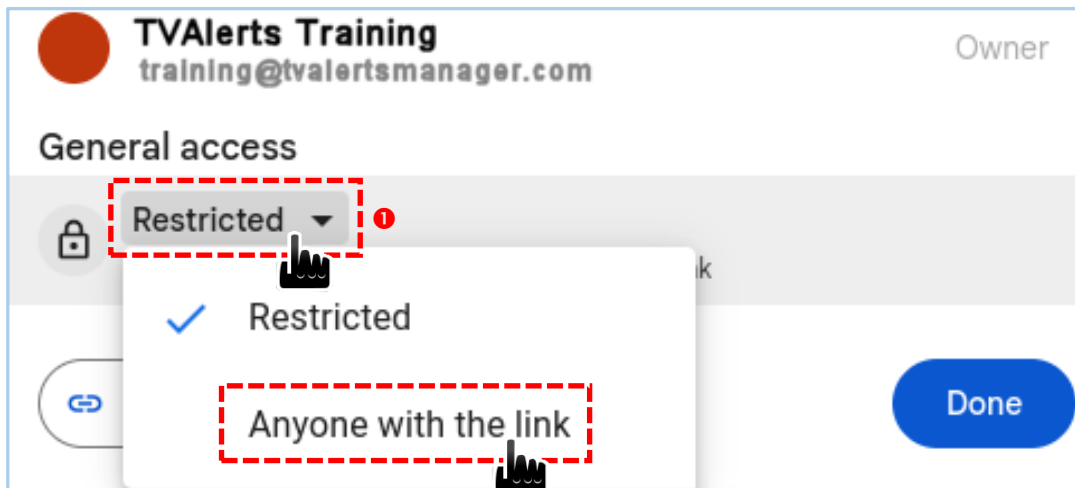


Step 4: The Google Sheet created needs to be accessible using the Google Drive Sharing option.

To share the new TVAlerts Google Sheet, click on the 'File' menu, click on the 'Share' menu, then click on the menu option 'Share with others' as in the example below following the numbered tasks ❶ ❷ & ❸:

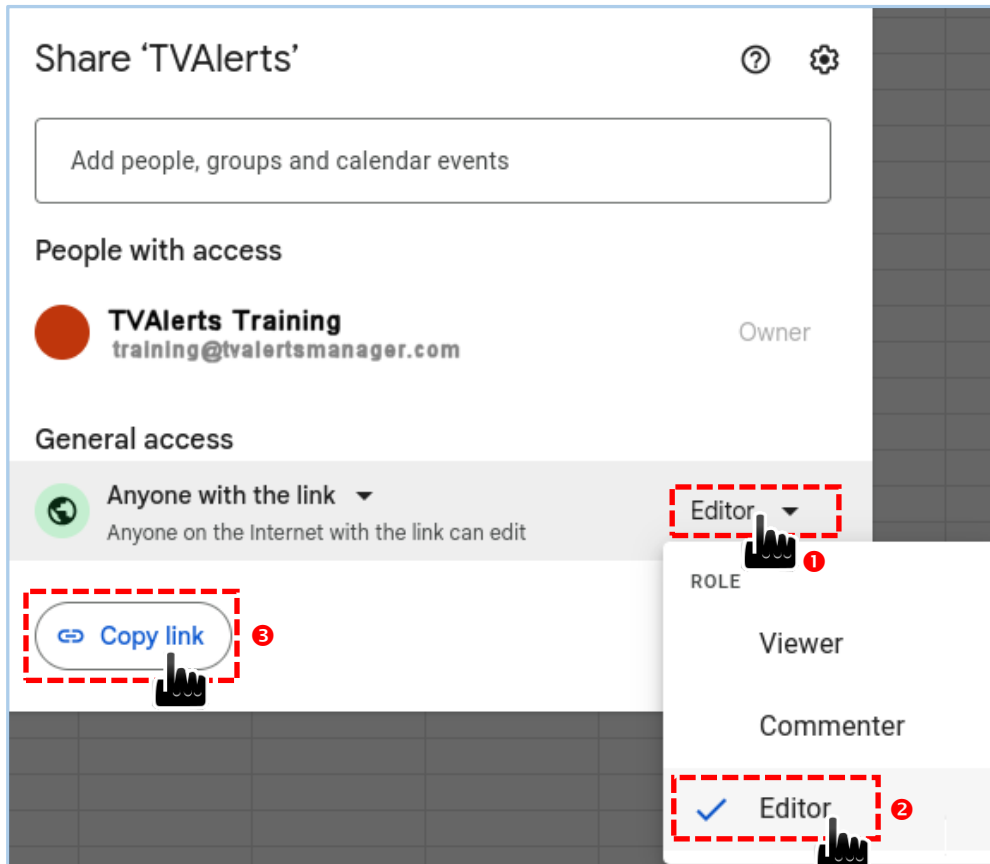


Step 5: In the Google Sheet Sharing pop-up window, click on the 'down arrow' (drop-down control box) labelled as 'Restricted', then select from the drop-down list 'Anyone with the link', then click on the 'Done' button, as in the example below following the numbered tasks ❶ & ❷:



The Sharing pop-up dialogue will change to show new options by revealing a new drop-down list used to define sharing permissions.

Click on the drop-down list arrow containing the word 'Viewer', then select 'Editor'. Finally click on the 'Done' button, as in the example below:



Step 6: Click on the 'Copy link' button. This will copy the access URL to the Google Spreadsheet to the clipboard that will be needed to enter into TVAAlertsManager later in the setup process. Pasting this link into an empty notepad file may be helpful, if you use the clipboard frequently.

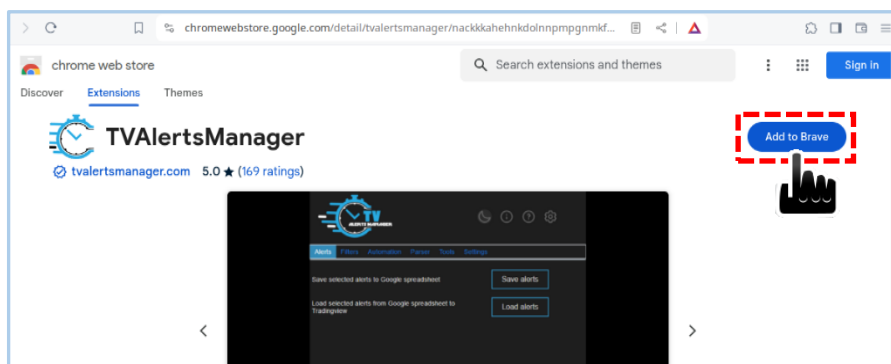
3 TVALERTSMANAGER CHROME EXTENSION INSTALLATION

3.1 ADDING TVALERTSMANAGER TO CHROME

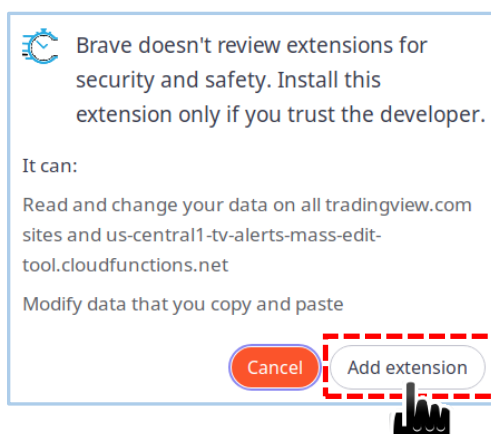
This section explains installing the TVAlertsManager Chrome extension.

When using Google Chrome, follow the steps below:

Step 1: Within Google Chrome, open the URL <https://install.tvalertsmanager.com/>, then click the "Add to Chrome" button on the web-page that appears, as will appear like in the example below:

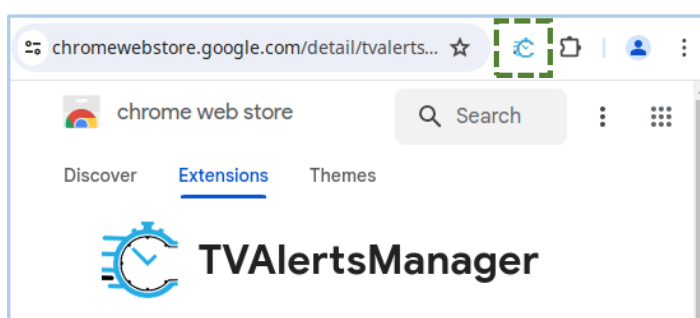
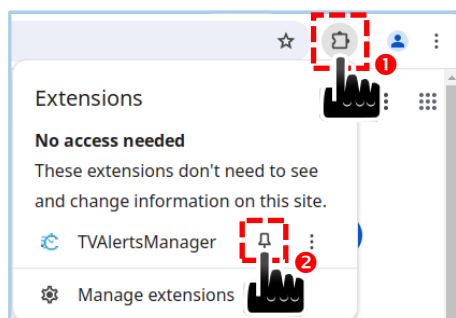


Step 2: Google Chrome will prompt you to confirm the installation of the TVAlertsManager extension. Click on the "Add extension" button as in the example below:



3.2 PINNING THE TVALERTSMANAGER EXTENSION

TVAlertsManager needs to be pinned to the Address-bar to be accessible while on the TradingView site. To pin TVAlertsManager, click on the 'Extensions' icon  to open the drop-down listing the installed extensions, then click on the 'Pin' icon . The TVAlertsManager icon appears on the Address-bar . The left image below shows the steps while the right image below shows the result.



4 TVAlertsManager USE

This section explains accessing and the first-time use of TVAlertsManager to complete the setup.

4.1 ACCESSING TVAlertsManager

4.1.1 How to access TVAlertsManager:

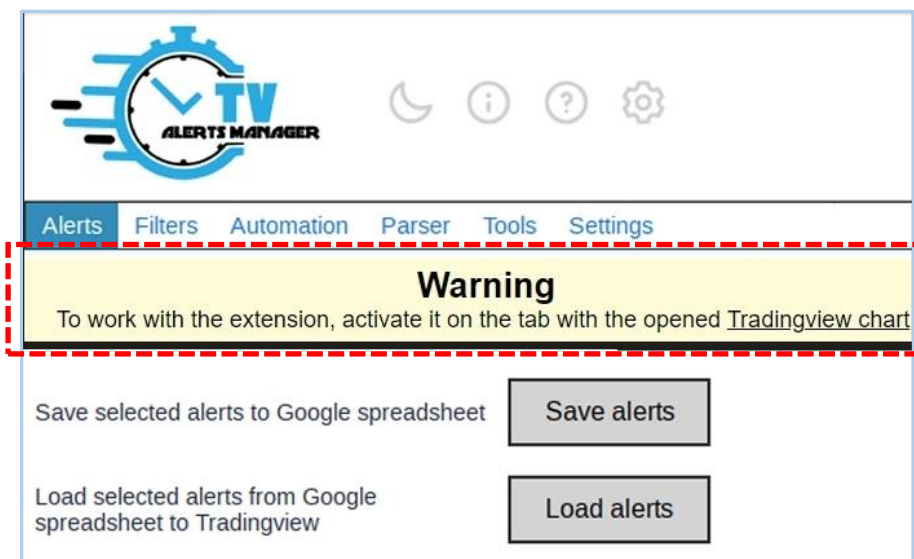
As previously explained in the Installation Requirements section, for TVAlertsManager to function, the Chrome browser must be currently navigated to a TradingView account's chart URL.

If the browser's URL does not contain "www.tradingview.com/chart/[...8 character chart string...]", TVAlertsManager will not function.

Always be sure prior to attempting to use TVAlertsManager that the URL is open to <https://www.tradingview.com/chart/...> and is displaying a chart.

Operation of the TVAlertsManager Chrome extension is blocked on websites other than TradingView.

When the URL does not contain "[www.tradingview.com/chart/\[...8 character chart string...\]](https://www.tradingview.com/chart/[...8 character chart string...])", the following is shown when attempting to open TVAlertsManager.



To open the TVAlertsManager extension, simply click on the pinned icon.



When clicking on the TVAlertsManager icon, the TVAlertsManager pop-up window will appear.

Section 4.2 details the first-time setup.

4.1.2 Notes and Assumptions:

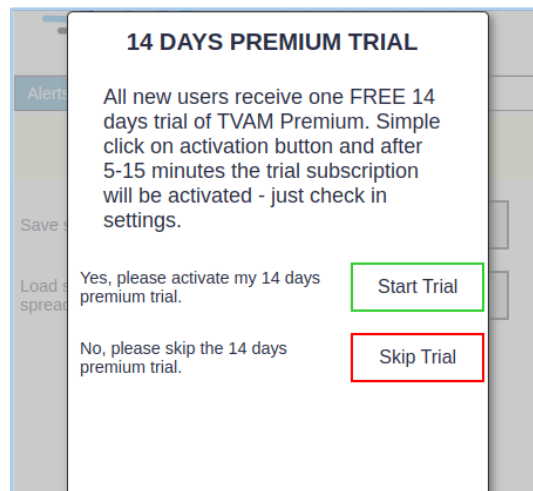
- It is assumed TVAlertsManager has been correctly configured where the extension has been activated, a valid (may be blank or empty) Google Sheet exists for use by TVAlertsManager, the Google Sheet has the correct permissions set, with the correct Google 'Spreadsheet ID' and 'Sheet name' is set in TVAlertsManager's Setting tabs.
- TVAlertsManager will not be able to load more TradingView alerts than the TradingView account's plan permits. If this is attempted, TradingView & TVAlertsManager will report an error.
- Before TVAlertsManager will not function correctly if attempting to save TradingView alerts, when no TradingView alert present is present. Ensure there is at least 1 TradingView alert present before attempting to use the 'Save Alerts' function.
- All TradingView alerts must have an 'Alert name' set for TVAlertsManager to process the alert correctly. Any TradingView alerts without a name will not be processed.
- This guide assumes users know how to create and correctly name TradingView alerts, therefore no instruction on creating TradingView alerts exists in this document. Please refer to the TradingView Alerts documentation found [here](#).
- TVAlertsManager will not be able to load more TradingView alerts than the TradingView account's plan permits. If this is attempted, TradingView & TVAlertsManager will report an error.
- TVAlertsManager will not function correctly, if attempting to save TradingView alerts when no TradingView alert is present. Ensure there is at least one TradingView alert present before attempting to use the 'Save Alerts' function.
- All TradingView alerts must have an 'Alert name' set for TVAlertsManager to process the alert correctly. Any TradingView alerts without a name will not be processed.

Note: If the TVAlertsManager extension was added to the browser, while a browser window or tab was opened on an existing TradingView chart, a refresh / reload of the TradingView chart's web-page is needed, otherwise an error will occur when trying to open the TVAlertsManager extension pop-up. Simply refresh the TradingView chart web-page (e.g. using CTRL+R on the keyboard or click the 'Reload' button on the Address-bar), TVAlertsManager extension will detect the page reload and locate the data needed to determine the TradingView ID, Subscription type and expiry date.

Once a TradingView subscription is confirmed, progress to the Initial TVAlertsManager Extension Setup step on the proceeding page.

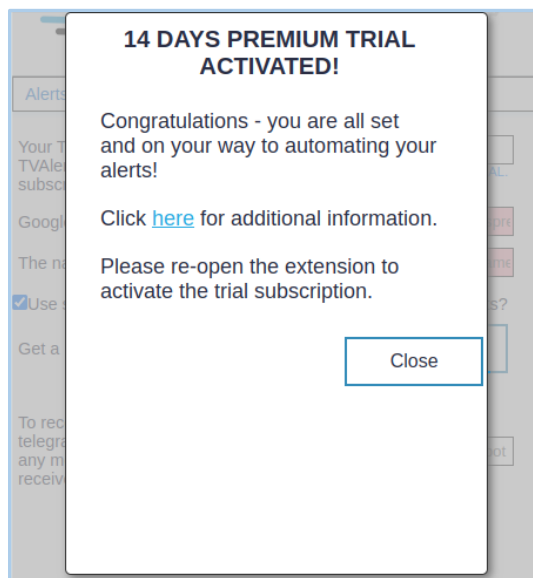
4.2 FIRST-TIME ACCESSING TVAlertsMANAGER

Step 1: Navigate the browser to a TradingView chart, open the TVAlertsManager extension by clicking on the TVAlertsManager icon on the Address-bar. The first-time after the TVAlertsManager extension is installed, when opening the TVAlertsManager pop-up, users are prompted asking to optionally activate the Free Trial as can be seen below:



Users can choose to immediately start the Trial 14-day offer or skip the Trial. It is possible to activate the free 14-day trial later.

Clicking on the button 'Start Trial' button activates the 14-day trial and will show a confirmation pop-up as seen below:



If the 14-day trial has been started, click on the 'Close' button to continue setting up TVAlertsManager.

Note: This will also cause the TVAlertsManager pop-up to lose focus and Chrome will close the pop-up window.

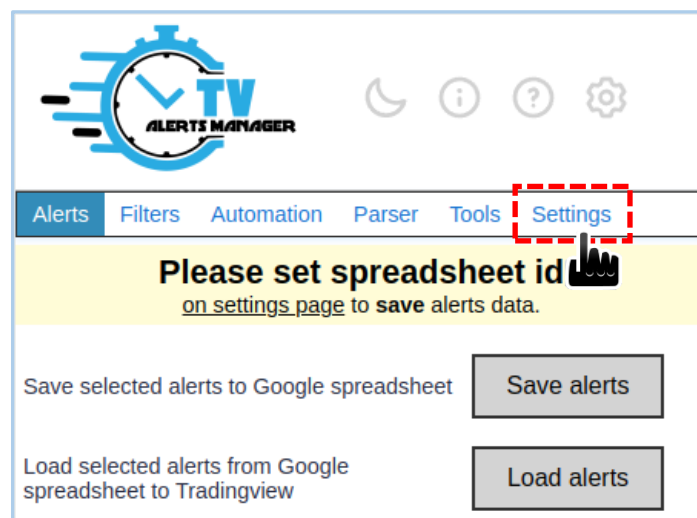
If the free 14-day trial is not wanted at this time, click on the 'Skip Trial' button.

4.2.1 Connecting TVAlertsManager to the Google spreadsheet:

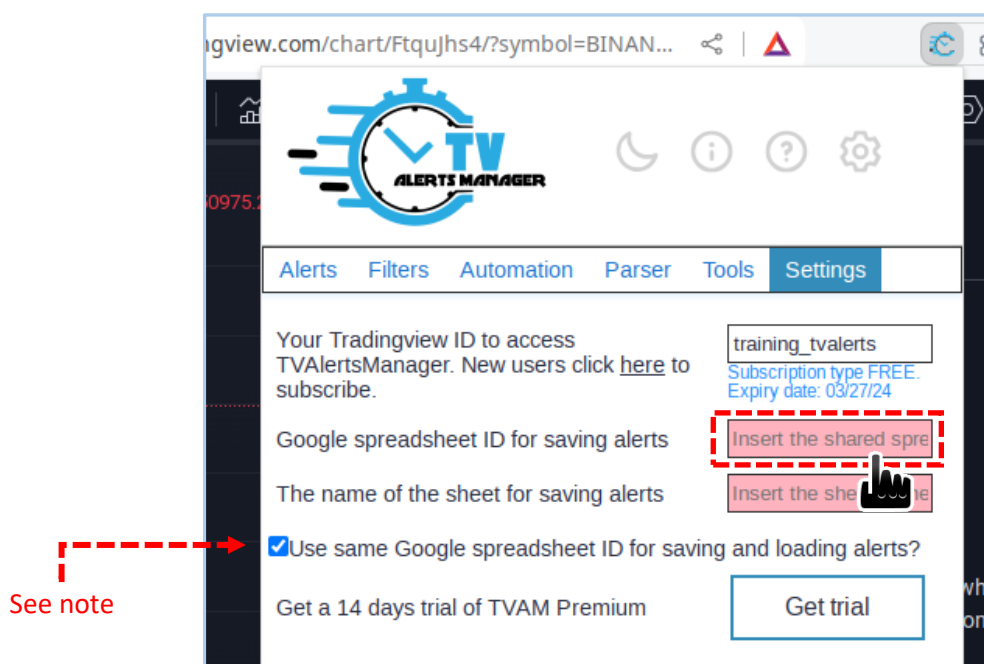
To enter the Google spreadsheet details into TVAlertsManager, with the TVAlertsManager pop-up dialog window open, click on 'Setting' tab.

During the 'Google Spreadsheet Prerequisite' instructions while viewing the Google Drive Sharing pop-up, the step detailed clicking the 'Copy Link' button and suggested pasting this into a notepad. If this copied URL is not present in the clip-board, please go back to that step and copy the link to the clip-board.

Step 1: Navigate the browser to a TradingView chart, open the TVAlertsManager extension by clicking on the TVAlertsManager icon on the Address-bar, then click on the 'Setting' tab as shown below:



On the Settings page, click in the 'Google spreadsheet ID for saving alerts' text-box and paste from the clipboard the Google Shared-link, that was copied into the clipboard earlier in Section 2.1.1, Step #6.



Please note: The "Use same Google spreadsheet ID for saving and loading alerts?" is by default checked. Only if users want to work off different spreadsheets for saving and loading should this check-mark can be unchecked. For new users we recommend leaving the "Use same Google spreadsheet ID for saving and loading alerts?" at the default setting (checked).

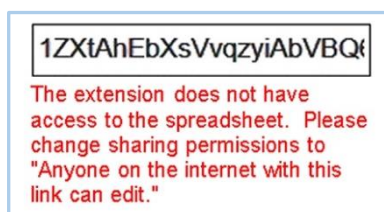
Step 2: Click in the text-box labelled 'The name of the sheet for saving alerts'.

Upon clicking away from the 'Google spreadsheet ID for saving alerts' text-box, TVAlertsManager attempts to connect to the Google Sheet to check access.

When access is working correctly (any user with the URL has access), TVAlertsManager will update the display stating "Access to the spreadsheet is verified."

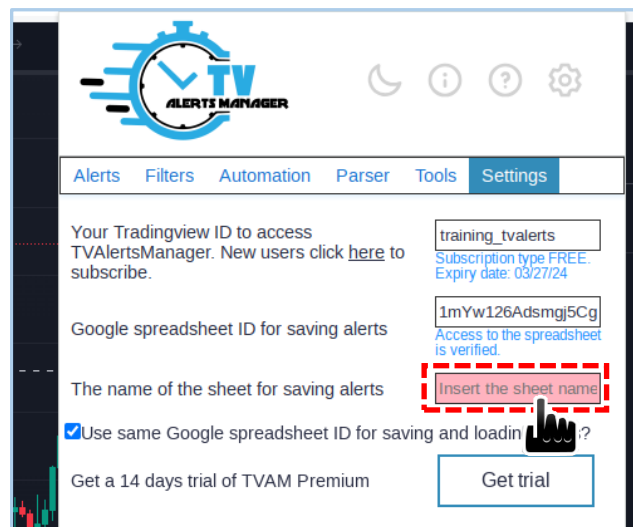
If there is any issue, it will be indicated by a red warning message appearing below the text-box as shown below. If this error message is seen, please re-check the Google Spreadsheet sharing permissions are set correctly and refer to the instructions in the prior 'Google Spreadsheet Prerequisite' found within the 'Installation Requirements' Section 2.1.1.

An example error for incorrect permissions is shown below for reference.



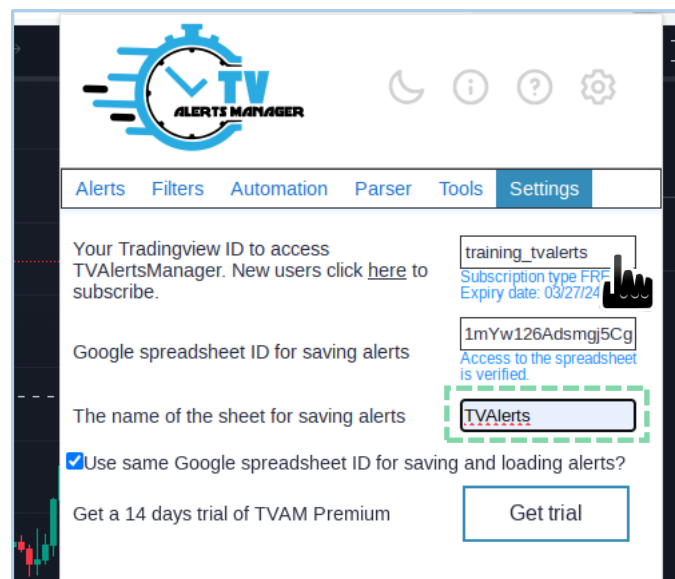
[Turn over the page to continue]

If access to the Google spreadsheet was successful, progress to populating the Google Spreadsheet Sheet name field. Click into the 'Name of the Google Spreadsheet' text-box then type in the name of the Google Spreadsheet's sheet, TVAlertsManager will use. In this guide the label used is 'TVAlerts'.



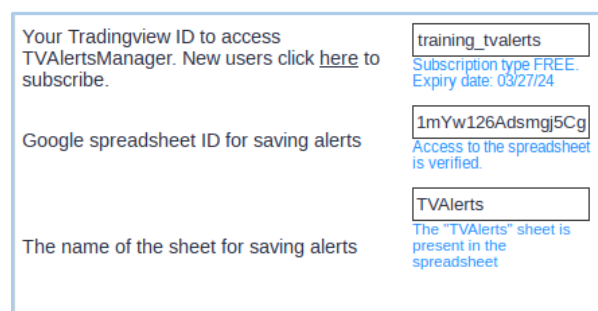
The screenshot shows the 'Settings' tab of the TV Alerts Manager interface. The 'Name of the sheet for saving alerts' field is highlighted with a red dashed box and contains the placeholder text 'Insert the sheet name'. A hand cursor is pointing at the field.

Shown below is an example of the Google Spreadsheet settings page completely filled in. The last step is to click outside of the '**The name of the sheet for saving alerts**' text-box. It is suggested to click on the top read-only text-box '**Your TradingView ID**' so the extension window does not hide if clicking outside of the pop-up area.



The screenshot shows the 'Settings' tab of the TV Alerts Manager interface with all fields filled in. The 'Name of the sheet for saving alerts' field is highlighted with a green dashed box and contains the text 'TVAlerts'. A hand cursor is pointing at the 'Your Tradingview ID' field.

After a few seconds the display should update as per the example below:



The screenshot shows the 'Settings' tab of the TV Alerts Manager interface with all fields filled in. The 'Name of the sheet for saving alerts' field now contains the text 'TVAlerts' and a confirmation message: 'The "TVAlerts" sheet is present in the spreadsheet'.

Congratulations, TVAlertsManager is now ready for saving and loading alerts.

5 TVAlertsManager ACTIVATION & SUBSCRIPTIONS

This section explains TVAlertsManager subscriptions.

Note: If you want to use the Free plan, skip to section 6.0, however it is advisable to be aware of each plans features and quotas. A subscription can be added at a later time.

5.1 PLAN COMPARISON

The Free plan is limited to 100 alert saves per month. Alert counts are tracked per user, per month, and reset each month. Users can save up to 100 alerts from TradingView to the spreadsheet in a month. Free plan users are notified, and an alert message is displayed when exceeding the 100 alert count maximum.

The Free plan is limited to 100 alert loads per month. Alert counts are tracked per user, per month, and reset each month. Users can load up to 100 alerts from the spreadsheet to TradingView in any 14 day period. Free pan users are notified, and an alerted message is displayed when exceeding the 100 alert count.

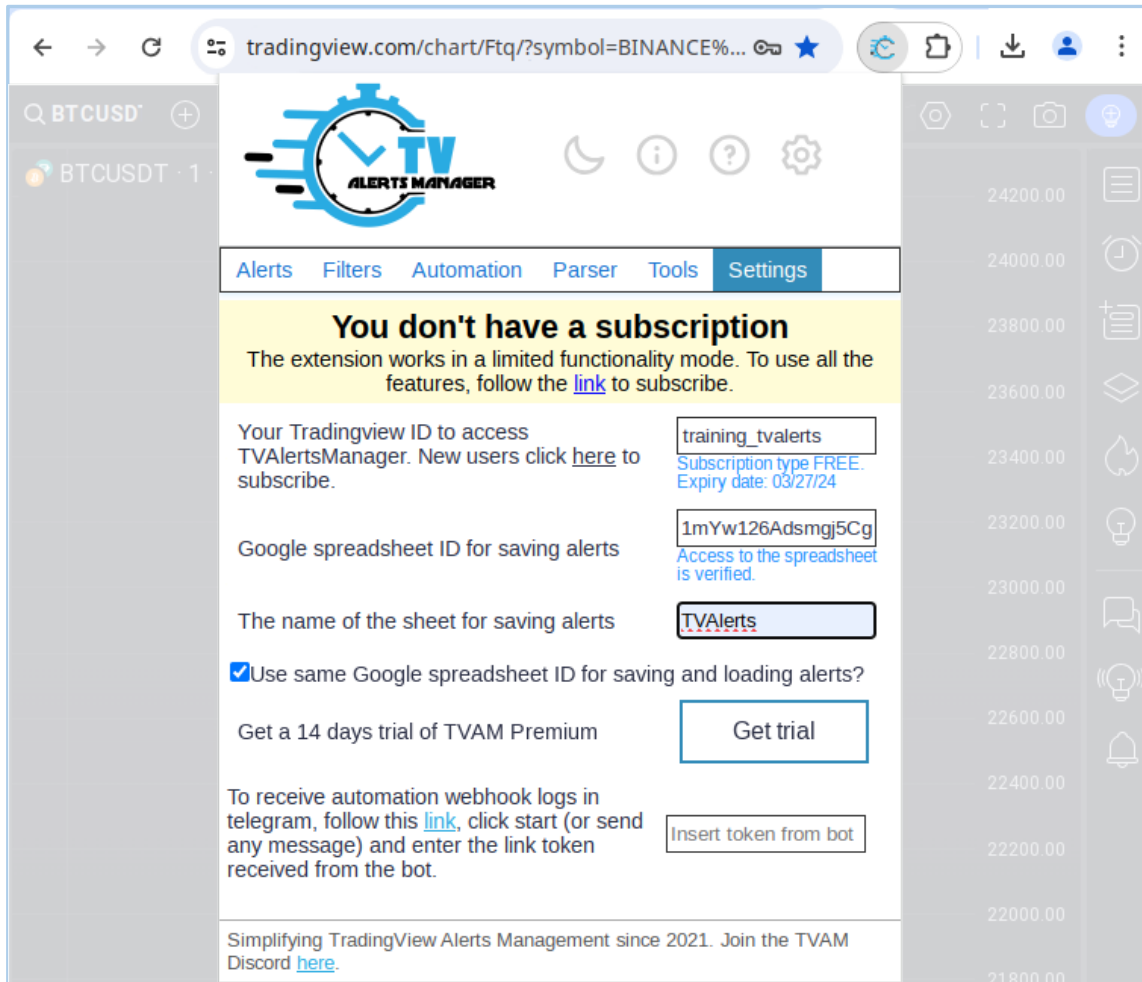
FEATURES	FREE	PREMIUM	ENTERPRISE
Save, load, edit & create TV Alerts	✓	✓	✓
Pause and delete alerts	100 / Month	Unlimited	Unlimited
Extend alert expiration dates	✓	✓	✓
Alert filtering		✓	✓
Alert parser: 3Comma, TVC, PT		✓	✓
Alert automation via web-hook		✓	✓
Automation web-hook interval		5 Minute	1 Minute
TV accounts supported		1 Account	Multiple

All new users receive ONE FREE Premium 14 day trial of TVAlertsManager upon loading the extension for the first time and activating it. Users will be able to access all TVAlertsManager features for free for 14 days. No credit card or subscription is required.

After the 14 day trial has expired, user feature access is rolled into the free plan feature-set and quotas.

5.2 CHECKING SUBSCRIPTION

To view the subscription level, open a TradingView chart, open the TVAlerts Manger extension, then click the Settings tab. The below screen shows no subscription (meaning the free-plan is active) and also the option to get the free 14-day trial.



Instructions to activate the free 14-day trial can be found after the Subscriptions section (see section 5.4).

5.3 SUBSCRIPTIONS

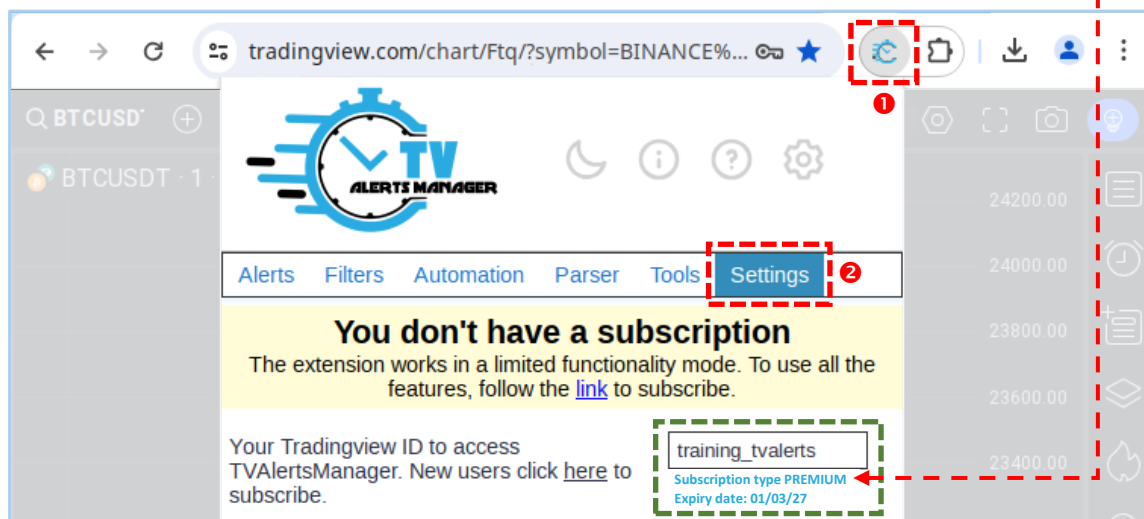
TVAlertsManager Subscriptions allow users to recover time managing multiple TradingView alerts when dealing with large numbers of TradingView alerts.

5.3.1 Premium Subscription

TVAlertsManager Premium allows access to all features for a singular TradingView account with a 5 minute Automation web-hook interval. Users can purchase a Premium subscription on the website [here](#).

TVAlertsManager uses automation to enable and disable subscriptions, so after a subscription has been purchased please allow up to 1 hour for access to be granted. Simply load the extension, point your browser to TV and click the Settings tab to view subscription data.

When a TVAlertsManager Premium subscription is active, the status will be as shown below:



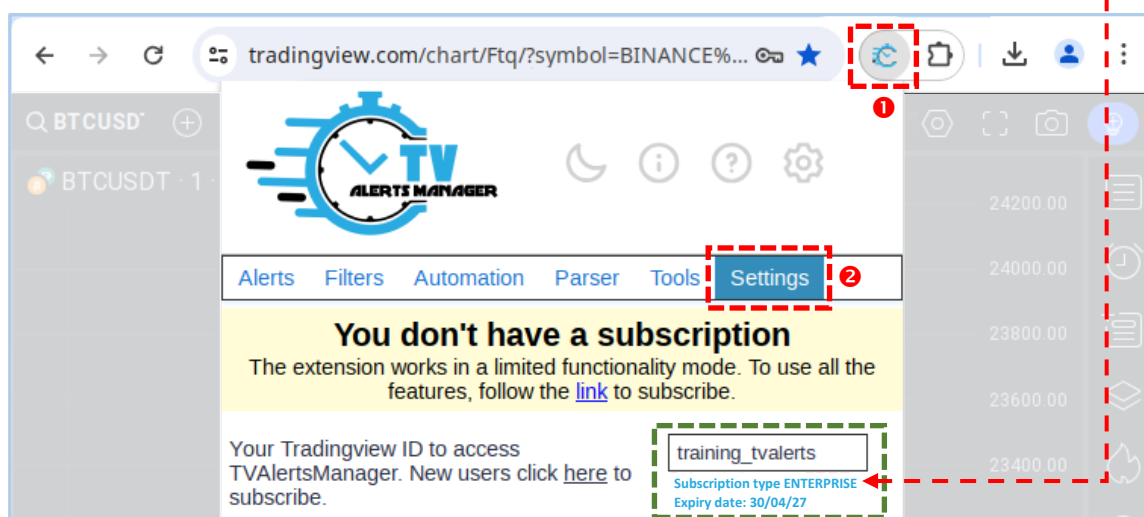
5.3.2 Enterprise Subscription

TVAlertsManager Enterprise allows access to all features of Premium, however allows use for multiple TradingView accounts with 1 minute Automation web-hook interval. Entities interested in the Enterprise subscription can use the contact form on the website [here](#) to get into touch with the team or send an e-mail to support@tvalertsmanager.com.

Please include the estimated number of TradingView accounts to be used on the subscription as well as estimated daily usage per account, when inquiring about an Enterprise subscription.

Custom features and development are also available upon request for Enterprise subscriptions only. Subscription fees subject to change based on feature development and requirements.

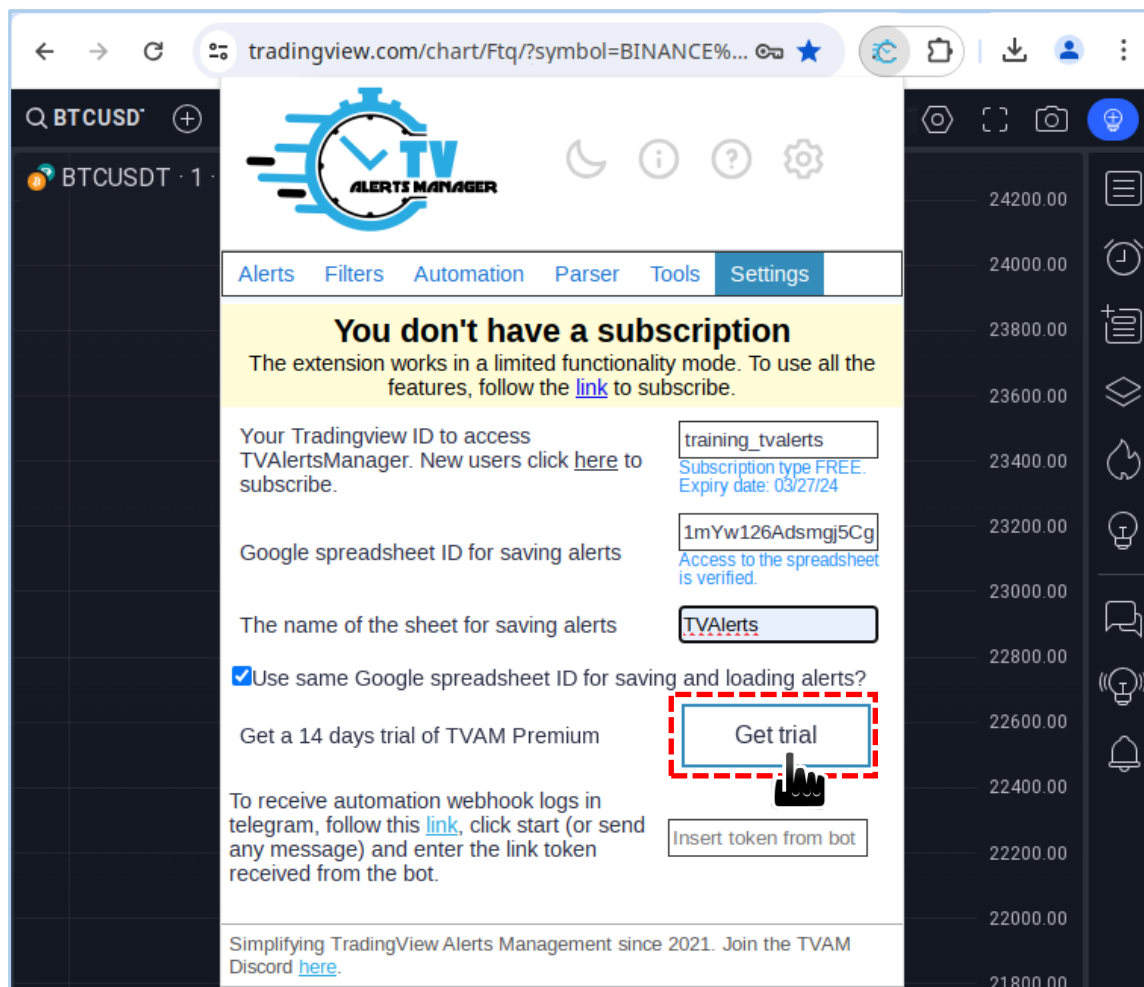
When a TVAlertsManager Enterprise subscription is active, the status will be as shown below:



If you have any questions in regards to subscriptions please do not hesitate to contact the [team](#).

5.4 FREE 14-DAY TRIAL ACTIVATION

To activate the free 14-day trial, open the TVAlerts Manger extension, then click the Settings tab, then click on the 'Get Trial' button as in the example below and follow the instructions given:



6 USING TVALERTSMANAGER

6.1 HOW TO ACCESS TVALERTSMANAGER

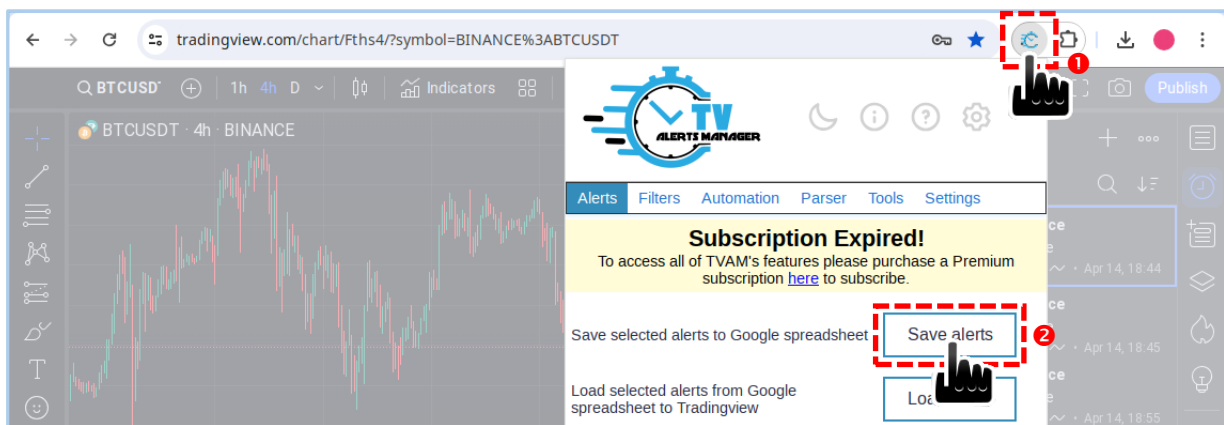
Reminder: As previously explained in the Requirements section, for TVAlertsManager to provide functionality, the Chrome browser must be currently navigated to a TradingView account's chart URL. If the browser's URL does not contain "[www.tradingview.com/chart/\[...8 character chart string...\]](https://www.tradingview.com/chart/[...8 character chart string...])".

6.2 SAVING ALERTS (TO THE G-SHEET)

To save alerts from TradingView to the Google Spreadsheet, follow the instructions below:

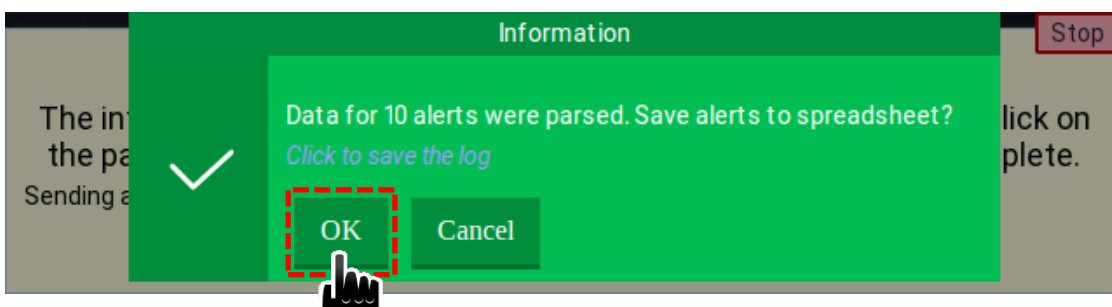
Step 1: Click on the TVAlertsManager extension icon on the browser address bar, the TVAlertsManager pop-up will appear showing the 'Alerts' tab options. Click on the 'Save Alerts' button.

Do not click or try to operate the browser or machine until the save alerts process has completed as doing so will likely disrupt the automated steps that are 'object focus' sensitive.



Step 2: TVAlertsManager will pop-up a dialog box asking for confirmation. Clicking on the 'OK' button will start the parsing and saving of the TradingView alerts into the Google Spreadsheet.

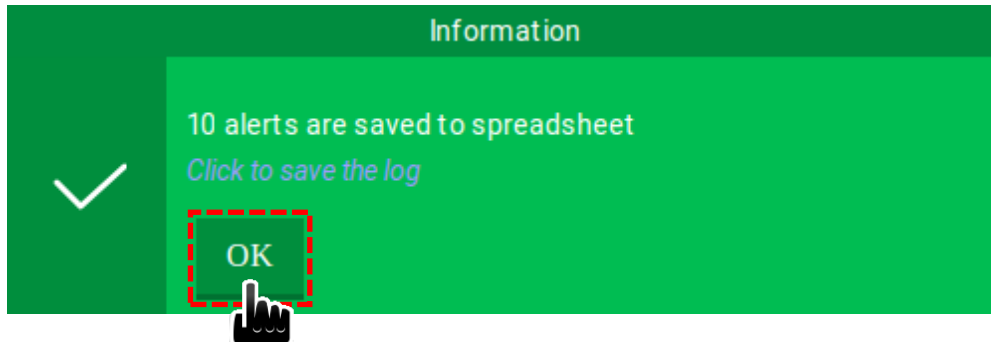
The pop-up can be seen in the example below.



Step 3: While TVAlertsManager is operating, TradingView alerts pop-up windows will be opened and closed automatically. Just be patience until the Information pop-up window appears advising all the TradingView alerts were saved to the Google Spreadsheet, as can be seen in the example below.

Do not operate the computer until seeing the popup as show below.

Step 4: Click on the 'Ok' button and the system may be used as normal.



Step 5: Checking the Google Sheet will confirm the alerts have been saved.

TVAlertsManager has many checks during processing. If any alerts are not saved or unable to be processed, TVAlertsManager will notify you via a pop-up window.

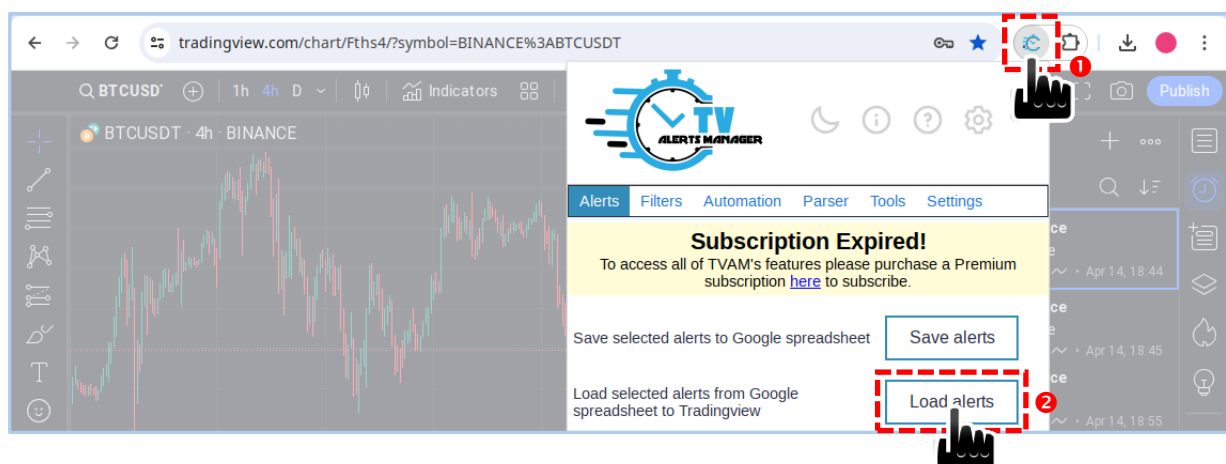
If for any reason the browser or computer is urgently needed while TVAlertsManager is saving alerts, clicking the 'Stop' button in the top-right corner of the pop-up window, will cleanly cancel the automated process and not update the Google Spreadsheet, alternatively you could wait then click on the 'Cancel' button when it appears in the first 'Information' pop-up.

6.3 LOADING ALERTS (FROM THE G-SHEET)

To load alerts already saved (or edited) in the Google Spreadsheet, follow the instructions below:

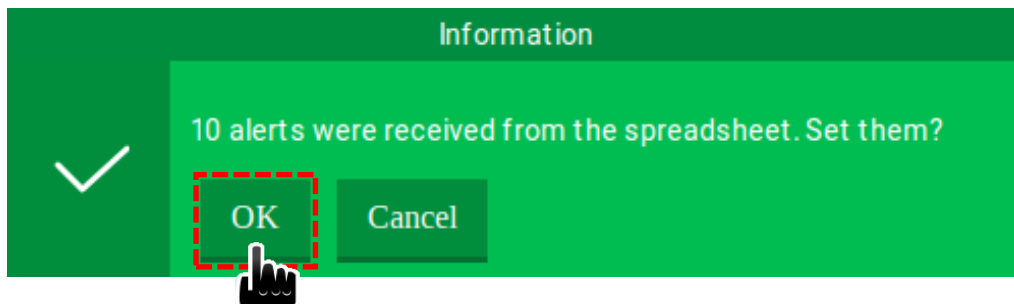
Step 1: Click on the TVAlertsManager extension icon on the browser address bar, the TVAlertsManager pop-up will appear showing the 'Alerts' tab options. Click on the 'Load Alerts' button.

Do not click or try to operate the browser or machine until the load alerts process has completed as doing so will likely disrupt the automated steps that are 'object focus' sensitive.



Step 2: TVAlertsManager will pop-up a dialog box asking for confirmation. Clicking on the 'Ok' button will start the parsing of the Google Sheet Alerts and updating the alerts in TradingView.

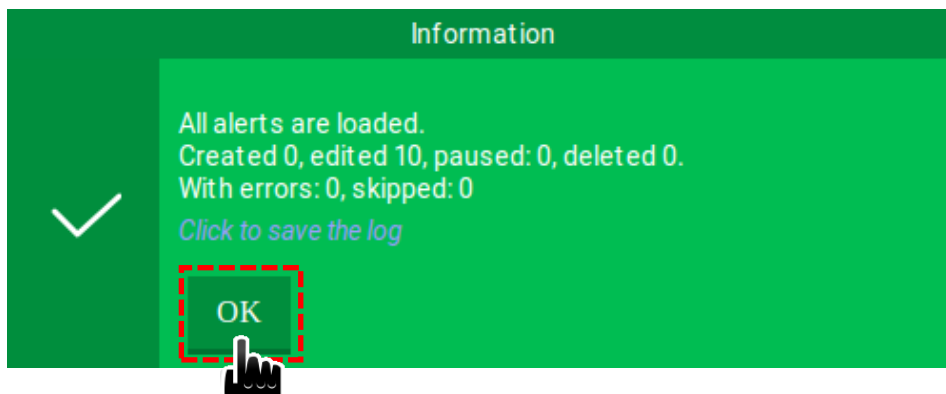
The pop-up can be seen in the example below.



Step 3: While TVAlertsManager is operating, TradingView alerts pop-up windows will be opened and closed automatically. . Just be patience until the Information pop-up window appears all the alerts were retrieved from the Google Spreadsheet, parsed and loaded into TradingView, as can be seen in the example below.

Do not operate the computer until seeing the popup as show below.

Step 4: Click on the 'Ok' button and the system may be used as normal.



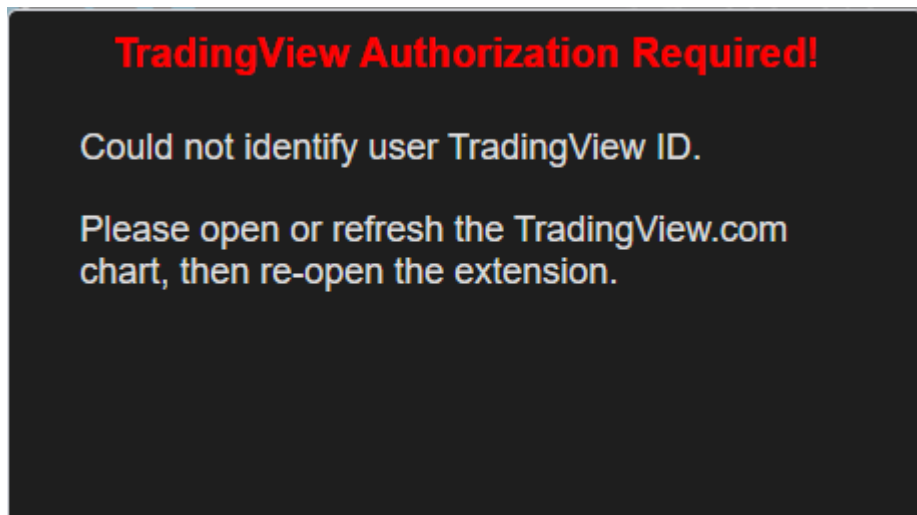
Step 5: Check the TradingView Alerts frame that the alerts retrieved have been populated into TradingView correctly.

TVAlertsManager has many checks during processing. If any alerts are not retrieved, or unable to be processed, TVAlertsManager will notify you via a pop-up window.

7 TROUBLESHOOTING

This section records some errors users have encountered and details the solutions to resolve this issues.

7.1 ERROR MESSAGE: TRADINGVIEW AUTHORIZATION REQUIRED



Solution: Please open or refresh the TradingView.com chart page (using CTRL+R), then re-open the extension to reload your TradingView data.

7.2 LOAD PROBLEMS FOR ALERTS ON ROWS 98~99 OF THE GOOGLE SPREADSHEET.

Hello,

I am having problem loading alerts which include 2 of my indicators (rows 98-99) of the xlsx file). Seems like they are not supported.

This issue can occur when TradingView and TVAlertsManager has got out of synchronisation with the alerts parameters. For instance, this commonly happens when a TradingView indicator has been updated and has new parameters that TVAlertsManager is not aware of.

Solution #1: Try the following:

Delete the indicator from your chart

In TVAlertsManager, go to Tools then click the 'Clear indicators data' and then 'Clear Cache'

Re-add indicator to chart (and favorite it)

Re-run the save then load process.

This will most likely fix the issue in parsing.

Solution #2: If the issue still exists after the above, set the tick in cells 98-99 of the Google Spreadsheet as it requires processing so a tick must be in these two check-boxes to resolve the synchronisation issue.

7.3 AFTER EACH INDICATOR UPDATE CLIENTS MUST DO THE FOLLOWING

In TVAlertsManager, from the Tools tab, click on 'Clear indicators data', then refresh the chart by pressing CTRL+R on the keyboard.

Delete the TradingView indicators from the chart, then add the latest version of the indicator back onto the chart

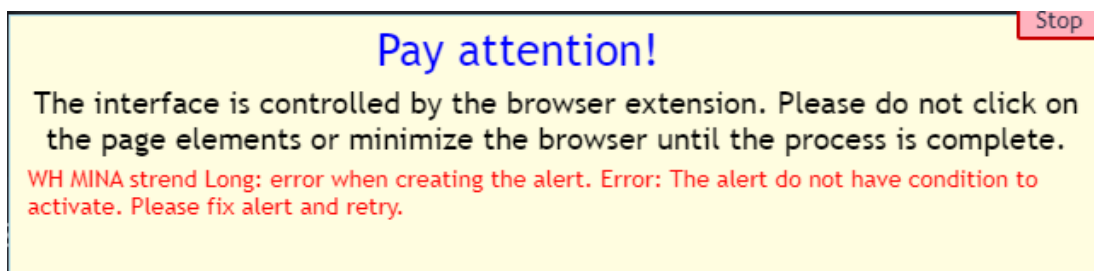
Create a manual template alert and push this into to new sheet of the Google Spreadsheet

Work off a new template alert to create the alerts.

7.4 ERROR MESSAGE: THERE VALUE OF "INDICATOR PARAMETER" TO SET "UNDEFINED" IS NOT BOOLEAN DEMANDED FOR CHECKBOX A BOOLEAN VALUE IS EITHER TRUE OR FALSE

Solution: Double-check the Google Spreadsheet indicator parameters, ensuring a check-box is present for the alert that is causing the "indicator parameter" error.

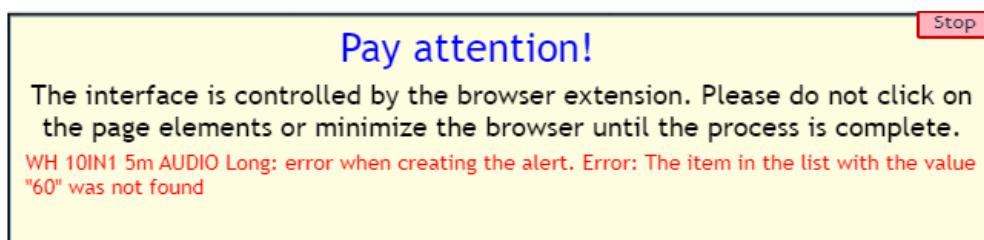
7.5 ERROR MESSAGE: THE ALERT DOES NOT HAVE A CONDITION TO ACTIVATE.



This problem occurs when the extension tries to set alert data in TradingView (when clicking the 'load alerts' button), but in the data from the TVAlertsManager spreadsheet when it sent the column data to TradingView, TradingView reported that the indicator's field is incorrect. Thus TradingView returns the column "condSource" or it is empty in this alert when it must be populated with a value.

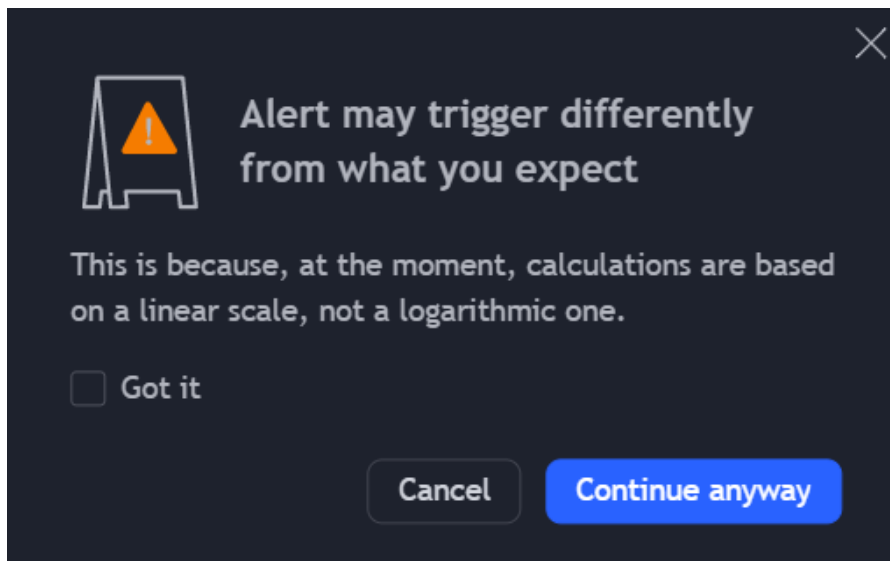
Solution: Double-check the Google Spreadsheet indicator parameters, ensuring the alerts column data is filled in as expected and is not empty or that it is missing.

7.6 ERROR MESSAGE: THE ITEM IN THE LIST WITH THE VALUE "###" WAS NOT FOUND.



Solution: Double-check the Google Spreadsheet indicator parameters that all the parameters are correct and the values are as TradingView would expect, then clear indicators data & re-try the operation.

7.7 ERROR MESSAGE: ALERT MAY TRIGGER DIFFERENTLY FROM WHAT YOU EXPECT.



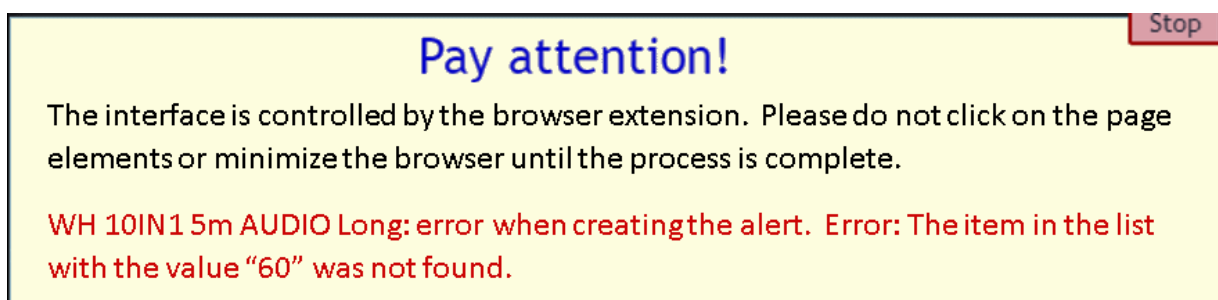
Solution: Within TradingView, this error is seen when the charts scale is using a Logarithmic scale.

Turn off the Logarithmic scale on the TradingView chart, then click “Got it” on the prompt, then click “Continue anyway”.

7.8 ISSUE: SOMEHOW IT DOESN'T LOAD PSAR CONFIGS AND FOR BYBIT IT DIDN'T LOAD ANYTHING DUE TO PAIR SYNTAX ERRORS. WHEN YOU SAVE ALERTS, YOU GET DIFFERENT PAIRS THAN WHEN YOU UPLOAD.

Solution: Save all alerts firstly to master sheet before working with TVAM.

7.9 ERROR MESSAGE: ERROR WHEN CREATING THE ALERT. ERROR: THE TICKER "... " WAS NOT FOUND.



Solution: Make sure the TradingView indicator has been added to the chart where you are working on your alerts, then only try to load / save it through TVAlertsManager.

7.10 ERROR MESSAGE: THE ALERT DOES NOT HAVE A CONDITION TO ACTIVATE.

This is caused when the indicator source is blank.

Solution: Please check the indicator conditions, fix alert and retry.

7.11 ERROR MESSAGE: ERROR: THERE VALUE OF "****" IS NOT NUMBER DEMANDED FOR INPUT.

Stop

Pay attention!

The interface is controlled by the browser extension. Please do not click on the page elements or minimize the browser until the process is complete.

CS RLC 10n1 Short: error when creating the alert. Error: There value of 'vwap lower line (long) to set "0.75" is not number demanded for input.

Or the error "TEST2: error when edit the alert. There value of "keltner channels multiplier" to set 1,5" is not number demanded for input."

Solution: The spreadsheet's alert parameter has a comma, then TradingView is expecting a decimal (instead of comma) for this value. In this case, it should be '1.5' and not '1,5'.

Correct the value and re-try the operation.

7.12 ERROR MESSAGE: ERROR TO SET PROPERTIES. CAN'T SET "****" TO "****"

This error occurs when either there is no TradingView alerts present or if TradingView alerts are present, none have the 'Alert name' field populated.

Stop

Pay attention!

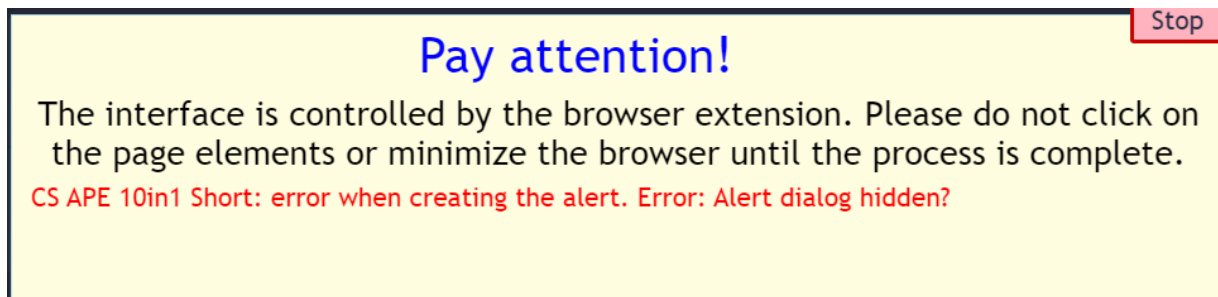
The interface is controlled by the browser extension. Please do not click on the page elements or minimize the browser until the process is complete.

CS DOGE 10n1 Short: error when creating the alert. Error: Error to set properties Can't set "condSource" to Miyagi (1o in 1) + Alerts", current value 'DOGEUSDTPERO'. NOTE: if this is a private indicator, you need to add it to the chart, save the layout and reload the page so that it appears in the list of conditions.

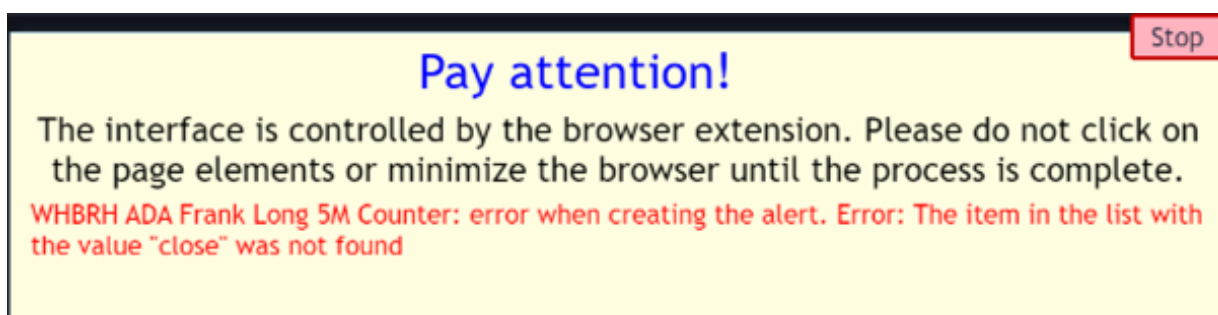
Solution: Make sure you are using the correct sheet and indicator is added to the chart

7.13 ERROR MESSAGE: ERROR TO SET PROPERTIES. CAN'T SET "****" TO "****"

Solution: Refresh the page by pressing CTRL+R on the keyboard then, and do not move browser away from TradingView page while you re-attempt the operation. This includes not switching to a different tab in the browser.



7.14 ERROR MESSAGE: THE ITEM IN THE LIST WITH THE VALUE "****" WAS NOT FOUND.

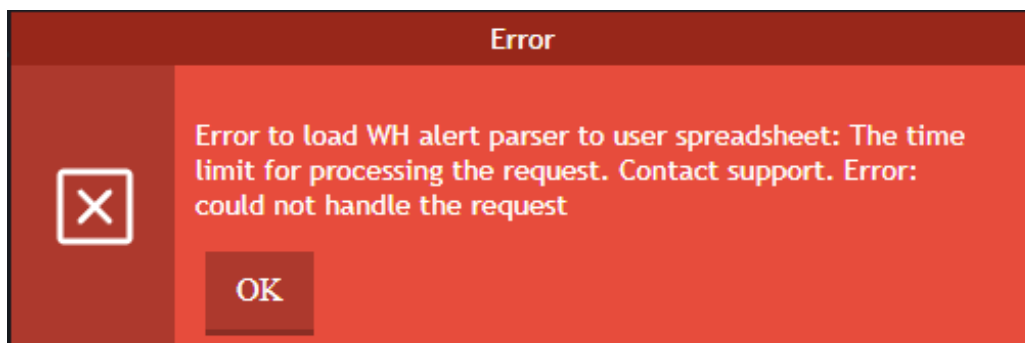


Solution: Clear all cache/indicators data from TVAlertsManager, then reload the Google spreadsheet making sure the missing value is entered prior to attempting to load it back on TradingView.

7.15 ERROR MESSAGE - "ALERT IS NOT IN LOADING LIST. IGNORED"

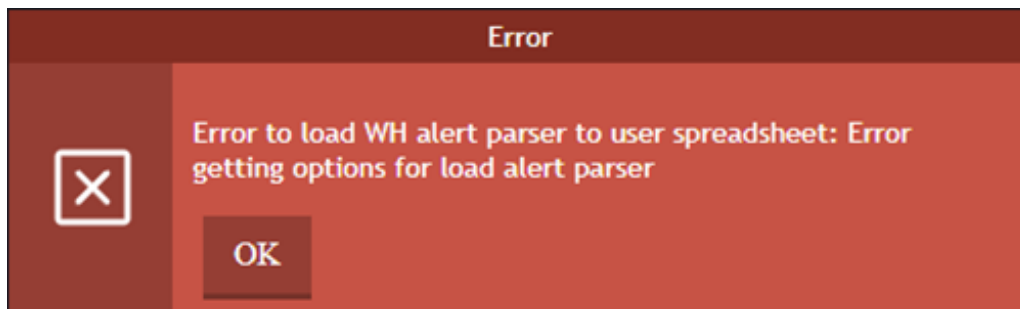
Solution: - Alert not in loading list - means it was not checked in the sheet under SYNC Tab. Make sure to check it and then reload.

7.16 ERROR MESSAGE: ERROR TO LOAD "****" ALERT PARSER TO USER SPREADSHEET: THE TIME LIMIT FOR PROCESSING THE REQUEST. CONTACT SUPPORT. ERROR: COULD NOT HANDLE THE REQUEST.



Solution: Reload the web-page by pressing CTRL+R on the keyboard then try re-run the operation.

7.17 ERROR MESSAGE: ERROR TO LOAD "****" ALERT PARSER TO THE USER SPREADSHEET. ERROR: GETTING OPTIONS FOR LOAD ALERT PARSER.



The TVAlertsManager extension didn't get the ID of the spreadsheet from saved options?

Solution: Check the spreadsheet settings are correct in the TVAlertsManager 'Settings' tab, and if necessary also recheck the spreadsheet permissions are correct as defined in the installation section.

7.18 GENERAL FIX: AFTER INDICATOR UPDATES, WHERE THE INDICATOR FIELDS CHANGE.

After an indicator update, prior alerts will only be able to be saved to the Google spreadsheet as they are made on an older version of the indicator used. They should be used for reference only and as such they will NOT be able to be loaded back into TradingView if any fields have changed in the indicator update.

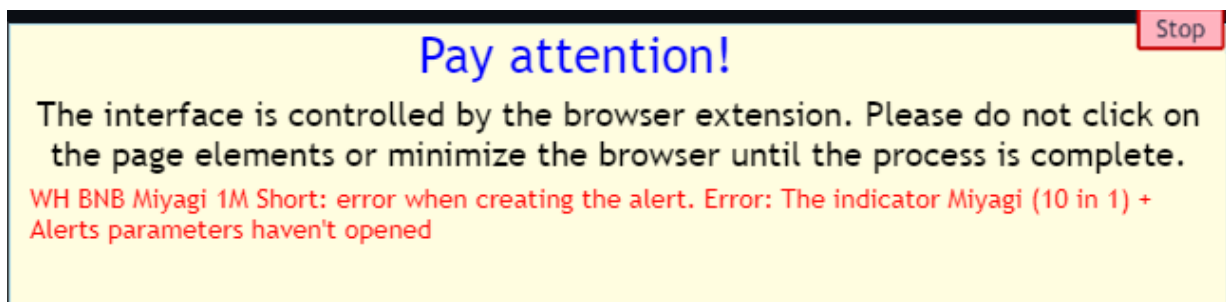
Once the old alerts are saved to a spreadsheet, update and remake the alerts on the new indicator settings.

This can be done by doing the following:

1. Click on the "Tools" tab in TVAlertsManager
2. Click on 'Clear indicators data'
3. Delete the indicator from the TradingView chart and save the chart.
4. Reload the browser by pressing CTRL+R on the keyboard.
5. Re-add the indicator that was updated by searching for it in the TradingView Indicators pop-up (it is helpful to favorite the new indicator). Once the new indicator has been added to chart, update the TradingView Indicator's settings to match any of the settings used prior or matching the values from the Google Spreadsheet that want to be retained.
6. Make a test alert on any chart with the indicator. Be sure to double check your indicator settings!
7. Save the test alert to A NEW spreadsheet being sure to change the spreadsheet name in the 'Settings' tab first.

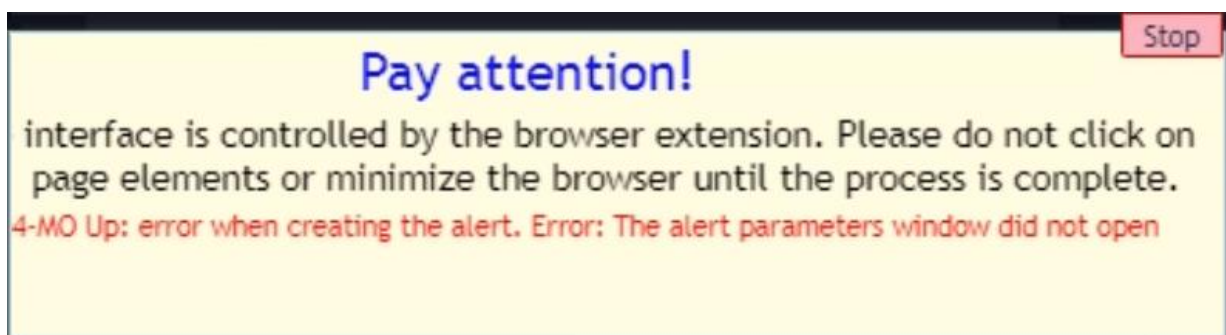
Now the new alert format (which may include new alert fields or conditions) will be known and can be used to input settings and reload the indicator into TradingView. Use any old alerts for reference and it may require adding additional inputs learned from the test alert saved in a prior step.

7.19 ERROR MESSAGE: ERROR: THE INDICATOR "****" PARAMETERS HAVEN'T OPENED

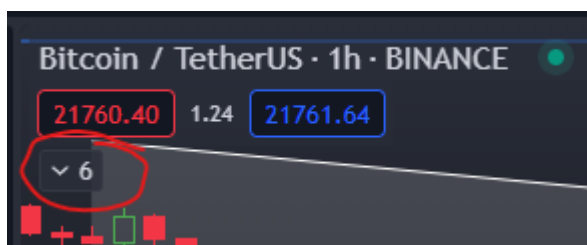


Solution: Refresh the page once by pressing CTRL+R on the keyboard then retry while not moving the browser away from TradingView page. This includes not switching to another tab.

7.20 ERROR MESSAGE: ERROR: THE ALERT PARAMETERS WINDOW DID NOT OPEN.



Solution: Check that the desired indicator is present on the TradingView chart and within the first four indicators applied into the TradingView chart.

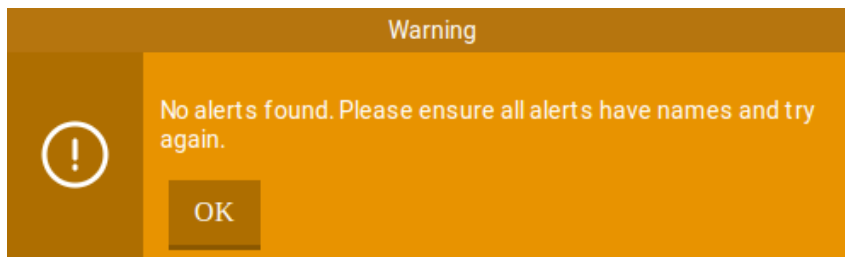


In the example above there are 6 indicators on this chart. But the chart height is not enough to show them all so they are hidden (or collapsed). Nothing can be done with them in this state, and as such the extension can't do anything too.

This error also can also mean that the indicators are either on the chart hidden as above, or the indicator isn't on the chart at all. After expanding the browser, or panel frame, click on the 'Show' drop-down arrow button, or open the TradingView alerts panel and ensure a TradingView alert's setting pop-up dialogue can be displayed correctly. It is possible the pop-up 'Alerts Settings' window is blocked by something such as Ad-Blocker related extensions. It is recommended to disable Ad-Blockers for the TradingView.com URL. If operating an Ad-Blocker, whitelist the tradingview.com URL.

7.21 No ALERTS FOUND

This error occurs when either there is no TradingView alerts present or if TradingView alerts are present, none have the 'Alert name' field populated.



Solution: Check all the TradingView alerts and ensure all have the 'Alert name' populated appropriately.